

Glenn Gurvitch <myarearealty@gmail.com>

## Mary

Sat, Feb 8, 2014 at 1:25 PM

To: Glenn Gurvitch <myarearealty@gmail.com>

Dear Glenn,

It's unusual to have a business relationship that prompts me to write you like this. But we wanted to express our appreciation for your extraordinary service.

Our relationship began with a difficult property: our rental property was located a thousand miles away from us, and was occupied by a tenant who consistently claimed that necessity forced him to make urgent repairs. It was rare that I received an accounting or the agreed upon rent. You quickly straightened this out and the rent checks began arriving regularly.

Later, when we decided to sell the property, you handled this in a thoroughly professional and diligent manner.

Throughout our entire relationship, we have found that you were never more than a phone call away. It was rare that you didn't pick up the phone on the first or second ring. What a pleasure to not have to deal with phone tag!

Glenn, it has been a pleasure working with you,

Sincerely,

Peter and Mary

Sent from my iPad

Mary